Cookie Statement

We use cookies and similar technologies (jointly referred to as "**cookies**") to handle and improve your experience with us. We exclusively use cookies in our Queue services to manage and control the queue session. Besides that, external cookies are used for analytical and support purpose. This cookie statement explains how we use cookies.

Please also see our Privacy Policy, https://queue-it.com/privacy-policy-user/ with regards to the use of your personal data.

What are cookies?

Cookies are small text files consisting of letters and numbers. These are sent from Queue-it's partners' web servers and stored on your device as described below. We use Technical cookies (Session cookies) and only for holding the session state and your preferences.

Similar technologies are technologies that store information in your browser or on your device in a manner like cookies.

Why do we use cookies?

The cookies we use is needed to deliver the services towards you. Our services need cookies to work and to make our services smoother for you. In general, we categorize our cookies and their usage as follows:

- **Core functionality cookies** are necessary to offer our basic services, for example, to identify users of the queue pages so that we serve them in the right order and provide the relevant information. Our services would not work without these cookies
- **Preference cookies**, which allow us to store preferences, such as your language of choice or whether to pre-fill your data or not. Without these types of cookies, we would not be able to personalize our services according to your preferences. These cookies are necessary, as making your experience with us as smooth as possible and is a core part of our service

External cookies

These cookies are only set after consent and accept are given by you. These cookies are only used in case you need support.

- **Analytics:** Analytics cookies collect information on how users interact with our website, providing us with learnings of overall interaction patterns rather than single user behavior. This data helps us improve your experience on the website.
- **Support:** Support cookies from our support tool on how users interact while asking for support. This data helps us improve our support to you.

How can you control Queue-it's use of cookies?

QUEUE·IT

Your browser or device will typically offer settings regarding the use and scope of cookies. Please see your browser's or device's reference information to learn how to adjust your settings. For example, you may be able to block all cookies, accept only first-party cookies, or delete all cookies upon exiting your browser.

Please be aware that some services we offer will not work if you block or delete cookies.

Contact us

Queue-it ApS a company incorporated and registered in Denmark with company (VAT) number DK 33052901 whose registered office is at Klausdalsbrovej 601, 2750 Ballerup, Denmark. Queue-it has a Data Privacy Officer and specialists focusing on security and data privacy. You can always reach Queue-it's Data Privacy teams at: **privacy@queue-it.com**. Queue-it is subject to Danish data protection legislation.

Visit https://queue-it.com/ for further information on Queue-it.

This Cookie Statement was last updated on May 22nd, 2018.